

REF.NO. 213 IT

Ø IT OPERATIONS PROFESSIONAL

Ø Master of Computer Application ,
Ø Cisco Certified Network
professional(Trained)

Ø Training on High Performance Team
Ø Training on Decision Making

Ø Project Management(Trained)
Ø Training on Cross Cultural Competence.
Ø Cisco Certified Network
Associate(Certified)
Ø Microsoft Certified System
Engineer(Trained)
Ø Training on Autocad Map

EXP: 12 Years

Technical Skills :

- Installation configuration and troubleshooting of Cisco/Juniper Routers – RIP, EIGRP, OSPF,ACL
- Installation configuration and troubleshooting of Cisco/HP Layer 3 & Layer 2 Switches, creating and managing of VLAN, Inter-VLAN routing, VTP domain, PVSTP, trunking, Etherchannel, port security, NTP, syslog, IOS up gradation etc.
- Installation, configuration and troubleshooting of Windows 2003/2008 Server, Active Directory, GPO, OU, DNS, DHCP, WSUS, Windows Deployment Server.
- Network & System designing, and project management

JOB RESPONSIBILITY :

- Ø A dynamic professional with 12 years of prolific learning experience in IT Operations entailing IT/IS infrastructure management, information security, client management, Vendor Management & budgeting.
- Ø Exposure in installation & configuration of Cisco Routers, Switches, Checkpoint UTM, Servers, WSUS, McAfee ePO, Symantec Backup Exec, WebSense. Ensuring performance, preventative maintenance & troubleshooting of the same.
- Ø Exposure in swiftly resolving technical problem under critical situations, guiding team members and leading a group of enthusiastic engineers; well versed in conducting security risk assessment, risk management, internal security audits and implementing security policies as per business requirement.
- Ø Expertise in analyzing information system needs, evaluating end-user requirements, designing customized solutions and troubleshooting for complex information systems management.
- Ø Adept in administration, installation and technical support of client hardware, software, peripherals and network.
- Ø An effective communicator with exceptional analytical, technical, negotiation and client relationship management skills with the ability to relate to people at any level of business and management

REF.NO. 214 IT

Ø IT Engineer ,System Administrator

QUALIFICATION : B.E. (Computer Science & Engineer)from Anna University

EXP: 4 Years

CERTIFICATION -TRAINING:

- Ø Certified on CCNA Networking from Sansbound Networking School.
- Ø Cambridge Certified Hardware& Internet Associate,Certified BrowserExpert
- Ø Completed Course onJava Programmin grand Certified From Maze Technologies.

ITTECHNICALSKILLS:

- Ø OS Pack : Windows,Linux/ Ubuntu, WindowsServer
- Ø Security software's : Symantec, McAfee,MSE
- Ø Hardware : Assembling,Troubleshooting,
- Ø Languages : C ++ ,C# ,.NET,SQL,Java.
- Ø Scripting : JavaScript
- Ø Database : Oracle
- Ø Web : HTML4,CSS, Photoshop

JOB RESPONSIBILITIES:

- Ø Providing L1 Network Operations Support, incident handling, risk analysis
- Ø Incident, Request Management within SLA /ITIL Guidelines (BMC Remedy tool)
- Ø Network troubleshooting for Clients, User account administration on Active Directory
- Ø Handling Server Storage and Windows Server 2003, 2008 R2 installation, Troubleshooting
- Ø Wi-Fi , LAN Administration and Troubleshooting Creating Global Access
- Ø Providing support to the users in configuring and troubleshooting MS outlook Email
- Ø Installing/Configuring/Managing Network printers and Print servers
- Ø Provide Technical Support for Open source Operating System (Unix/Ubuntu)
- Ø SCCM based support for OS and Software management with organization
- Ø Customize OS configurations for deployment using windows deployment server
- Ø Provide data security using Data Encryption, user data and application recovery
- Ø Monitoring of Anti-Virus Definitions Symantec End Point Protection
- Ø Limiting user level access with group policy maintenance and updating
- Ø Setup Configuring CISCO IP Phone and soft phone for windows user
- Ø Providing Remote support Troubleshooting Virtual Private Network (VPN) Issue
- Ø Supporting users and network administrators over the telephone and by email.
- Ø Call logging with vendors for hardware and call closure of the same.
- Ø Ensure computer hardware is safe & complies with health and safety legislation
- Ø Take ownership and responsibility of queries, issues and problems assigned to the Desktop
- Ø Support Administrator, Maintains I.T. records and tracking for area of responsibility.
- Ø Interact directly with business client to guide on authentication, authorization and encryption Solution

REF.NO. 215 IT

Ø IT MANAGER

QUALIFICATION : Bachelors of Computer Application ,Diploma in Hardware Networking & PC maintenance

EXP: 3 Years

IT TECHNICAL SKILLS:

- Ø Operating system : Windows xp, Windows 2000, Windows 98, MS-DOS, Vista, window 7, window 8.
- Ø Basic : Ms office 2000, Ms office 2003, Ms office 2010, Photoshop 7.0, CS2, Adobe PageMaker 5.
- Ø LAN, WAN Management.
- Ø OS Installation & Upgradation.
- Ø All Hardware maintenance.
- Ø Basic Knowledge in System Administration (Windows).
- Ø Software installation & upgradation.
- Ø Languages: Java, VB6, asp.net, C, C++, SQL, HTML

JOB RESPONSIBILITIES :

- Ø In the organization following roles were done by myself as an system executive. the main task is to design, develop and support technical infrastructure along with hardware, software and system support management with latest technology integration function.
- Ø Installing new softwares and upgrading systems, installing patches and resolving all the queries related to system and software problems.
- Ø To maintain the backup and perform system recovery if needed.
- Ø To maintain data integrity monitoring the system configuration.
- Ø To demonstrate working experience in the competency management system by skill and knowledge, for oversee the processes techniques and tool required for manage hardware and software.
- Ø To handle the service provider if any major trouble occur in the system flow.

REF.NO. 216 IT

Ø Network Support Engineer

QUALIFICATION : GRADUATION

CERTIFICATION -TRAINING

✓ Jetking Certified Hardware & Networking Professional Course 2007 to 2009 Full Time from Jetking, Jaipur.

✓ MCSA From Garud InfoTech NARNAUL (HR.)

✓ CCNA From Garud InfoTech NARNAUL (HR)

EXP: 3 Years

Networking Skills (MCSA/ MCITP):-

Installation server, installation of ADS, DNS sever installation sever & management DHCP sever & APIPA configuration & working managing user and group policy, managing desktop setting backup and restore , implementation of forest, domain, tree root, trust relationship FSMO. roles site and service replication, organization Unit, delegation control, ADS backup (system state) global Catalog, VPN server install exchange server installation exchange ADC Auditing and terminal Service. Managing plug and play device WDS installation

Hardware Skills:-

Assembling Any type of Computer & making Sever Also Working with thin client, Installation of Operation System:- Win XP, Server 2008, Windows 7, Vista, Linux, also Ethernet Cabling Configuration in system, Switch, HUB any type of network Equipment in Laptop in Wife, Managing all type internet connection.

JOB RESPONSIBILITIES :

- Ø Installing and configuration with Microsoft products and Operating Systems like Windows 2000, Windows XP, Vista, etc & Application Software like Ms Office,
- Ø Microsoft Server 2003 Network Operating System
- Ø Printer Cartage Repairing Refilling Printer series all product hp like 1020, 10071005
- Ø Support ERP Administrator
- Ø Installation & Configuration of Red Hat Enterprise Linux 5
- Ø Maintaining the documentation, Diagrams of systems and networks.
- Ø Provide the fast solution to clients or users.
- Ø Give the online support to users or clients.
- Ø Making and implementing policy for Organization.
- Ø Any other responsibility assigned by company or organization in area.
- Ø Manage CCTV Camera and monitoring

REF.NO. 217 IT

Ø Network Administrator

QUALIFICATION : Bachelor of Technology (CSIT)

Ø Cisco Certified Network Professional (CCNP : CSCO11421034).

Ø Cisco Certified Network Professional Security (CCNP Security : CSCO11421034).

Ø Cisco Certified Network Associate Security (CCNA Security : CSCO11421034).

Ø Cisco Certified Network Associate (CCNA : CSCO11421034).

Ø Training in Microsoft Certified Systems Engineer (MCSE 2012).

EXP: 7 Years

NETWORK EXPOSURE

- Ø Cisco Routers (1800, 1900, 1700, 2600,2800, 3800) series.
- Ø Cisco Switches (Catalyst 1900,2900,3550,3750 series),
- Ø CISCO Firewalls(PIX 506,515E and ASA 5510,5505,5520) series.
- Ø SonicWall TZ 170, NSA 240.
- Ø Servers (Advantech isv-1320-isc, HP proliant dl380, Advantech industrial 610).
- Ø Cisco Linksys, Aruba, Aztec Wi-Fi Access Points,3COM Switches(2824,4400)series.
- Ø ANTIVIRUS: Norton, McAfee, AVG, Avast

JOB RESPONSIBILITIES :

- Ø Over 7 years of Focused IT experience mainly in the Network Analysis, Security,
- Ø Design and implementation of Local area and Wide area Networks using Cisco
- Ø Routers, Switches, Firewalls and Windows 2000/2003/7/8/XP/2012 based Networks.
- Ø Expertise in Cisco Routers – 3800,2800,1800,1900; Switches – 3750,3550, 2900 & 1900 .Firewalls –PIX 506E,525 , ASA 5510,5520,SonicWall –NSA 240,TZ-170.
- Ø Experience in IP routing in the network like Static and Dynamic (EIGRP,OSPF and BGP).
- Ø Experience in Layer 2/3 Switching & Trunking and Firewall Access Rules.
- Ø Expert Level Knowledge about TCP/IP and OSI models.
- Ø Experience in User Level IT Support and troubleshooting on Operating System, Maintenance of PC Hardware, Software and Printers.
- Ø Planning, Designing, Implementation & Maintenance of Server Infrastructure (HP DL380G6, Advantech isv-1320-isc) with RAID 0,RAID 1 and RAID 5 to support fault-tolerance and data redundancy with multiple HDDs(Seagate,Fujitsu,HP),Domain Controller Servers, Application Server, Database Server
- Ø Experienced in installing, configuring and maintaining Active directory, DNS ,DHCP, Domain Controller administration ,MS Exchange, Network Design, Implementation and troubleshooting, Backup & Restore process
- Ø Experience in Network Monitoring using WhatsUp Gold,Wireshark, PRTG Network Monitor ,Blue Coat Software's.
- Ø Experience in designing and implementing IPsec based Site-to-Site and Remote
- Ø Access VPN projects using Cisco Routers, Cisco Pix/ASA Firewall and SonicWall.
- Ø Networking Protocols and technologies: OSPF,EIGRP,BGP HSRP,VRRP,TCP/IP, SNMP, DNS, DHCP, STP,ISL, VTP,FTP,ARP,GARP,RARP, RADIUS, TACACS+ and 802.1 x.

REF.NO. 218 IT

Ø IT Support Engineer

QUALIFICATION : B. Sc –Computer Science

EXP: 5 Years

Job Responsibilities:

- Ø Responsible for Developed, Maintained & Monitored procedures for all Servers' Backups.
- Ø Responsible for Installing and Troubleshooting Computer Hardware and Software's.
- Ø Resolving issues reported by the Users for Local & WAN, Desktops & Network Equipments.
- Ø Experienced to diagnose Hardware & Software problems & Replace Defective components.
- Ø Hardware and Software Installation, Configuration and Up gradation, Computer Assembling, Maintenance and Troubleshooting Network issues & I/O connectivity of PCs & peripherals.
- Ø Managing, Monitoring and optimizing System Performance, Reliability and Availability.
- Ø Installation and Configuration of Windows clients and servers.
- Ø Implementation of Active Directory.
- Ø Keeping Inventory of Hardware and maintenance records.
- Ø Installing and Configuring Network Printers and Managing the File Sharing System
- Ø Managing and troubleshooting Network related issues.
- Ø Ensuring all software's is properly licensed.
- Ø Troubleshooting Hardware and software issues in order to ensure maximum up-time of
Windows Servers and Desktops.
- Ø Working with Microsoft Windows Servers General Tasks.
- Ø Supporting Windows XP, Vista in Win7 & MAC based Computers and Networks.
- Ø Maintenance of Post Production Facilities.
- Ø Maintained digital broadcast automation systems.
- Ø Take responsibility for prioritization and resolution of all faults that occur on shift
- Ø Responsible for channel up linking and troubleshooting if needed.
- Ø Maintenance of Broadcast Transmission Facilities (including Etere& Omnibus Automation, Xor Video servers).
- Ø Support of Satellite based broadcasting systems
- Ø Operation and maintenance of Broadcast Routers

REF.NO. 219 IT

Ø Senior IT Administrator

QUALIFICATION : Diploma in Computer Engineering

EXP: 10 Years

NETWORK EXPOSURE

Ø Windows 2000, 2003, 2008 server operating systems, Active Directory and MS Exchange administration, ITIL & ITSM

Job Responsibilities:

- Ø Managing a team of desktop support engineers, system administrators and network engineers for managing the complete IT Infrastructure for 2000 users.
- Ø Providing Active Directory, Exchange, Network and End user support.
- Ø Single point of contact for all escalations.
- Ø Managing Data Center support operations.
- Ø Responsible for new system rollouts and upgrades.
- Ø Manage all maintenance and scheduled downtime activities.
- Ø Managing new systems rollouts.
- Ø Proactive monitoring of all IT systems and devices for SLA management.
- Ø Anti-Virus and patch updates.
- Ø IT project management.
- Ø Performance tuning
- Ø Disk space management
- Ø Ensure ITIL and ITSM best practices are implemented and followed.
- Ø Storage and backup management.
- Ø Managing BAU (Business as Usual)activities for servers and desktops
- Ø Manage all application access for the users in the security organization.
- Ø Managing new user accounts, email accounts in Active Directory and Microsoft Exchange.
- Ø Escalating any hardware failures to vendors and follow up on them.
- Ø Working with vendors and service providers for addressing L3 and L4 issues.
- Ø IT Asset Management
- Ø IT Budget Management
- Ø Software and Security Management
- Ø Change Management
- Ø Maintaining and updating the CMDB for the IT Service Desk.
- Ø Incident Management
- Ø Escalation Management
- Ø Conflict Management
- Ø Configuration Management
- Ø Controlling end user access to network and shared resources
- Ø End user training for new applications and systems.
- Ø Coordinating with multiple stake holders for follow-up and resolution
- Ø Monitoring and maintaining SLAs for service requests and incidents.
- Ø Generating and reviewing reports for upper management review and decision making.
- Ø Working on Change Requests (CR) and reviewing Corrective Action Reports (CAR) for incidents.
- Ø Root Cause Analysis (RCA) for incidents.
- Ø Monitoring service level performance and addressing user satisfaction gaps & issues.
- Ø Weekly and monthly reporting for management review

REF.NO. 220 IT

Ø System Administrator

QUALIFICATION : BA

CERTIFICATION :

MCITP

Windows server 2008 active directory Configuration.

Exam ID: 60-640

Certification Number: E267 1145

EXP: 7 Years

Job Responsibilities:

- Ø An articulate Engineer with 7 years of experience across Hardware Networking, System Administration, Troubleshooting, System Configuration & Technical Support Operations targeting optimal operational performance & client satisfaction. Currently working with Wipro InfoTech (Outsource Impact InfoTech Pvt. Ltd.) at respective site of STANDARD CHARTERED BANK, as system administrator.
- Ø Having knowledge of Setup of Dell – Power Edge 2850, 2950, 6850, 6950 R610,R710 Servers, as well as having extensive experience in Installation and configuration of data center systems such as: Servers, Backup Systems and Storage.
- Ø Having Knowledge in system administration; installation and configuration of system, maintenance, troubleshooting and network user management with expertise in installation, up gradation, configuration, OS hardening & patch management and support of LAN, WAN, hardware, servers, peripherals and other network devices.
- Ø Excellent Relationship Management skills, with the ability to conceive profitable and efficient solutions utilizing technology
- Ø Accountable for Working with change and problem management process
- Ø Good Numerical Aptitude, Analytical problem solving skill, committed to task, creative and resourceful, ability to build and lead a Team.
- Ø Handling and Supporting the entire EDP operation and also Back Office error free processing. And Entire operation activities of NSDL & CDSL Servers. EOD & BOD
- Ø KEY SKILLS:
- Ø Hardware/Software Implementation & Maintenance ~ Data Maintenance ~ Backup & Recovery

REF.NO. 221 IT

Ø Technical Support Executive

QUALIFICATION : B.TECH – INFORMATION TECH

EXP: 5 Years

Networking:

- Ø Implementation, installation, configuration and management of LAN as per organisational requirements.
- Ø Extensive knowledge of TCP/IP, DNS, DHCP and subnetting.
- Ø Thorough understanding of WAN and VPN.
- Ø Configuration and management of switches, hubs, modems, packet shapers and other networking devices.
- Ø Configuration and management of firewall according to organisational needs.
- Ø Installation, configuration and management of Wireless networking equipments.

System Administration:

- Ø Installation of Operating Systems and application software under multi-platform environments, deployment of servers.
- Ø Solve networking problems to ensure minimum downtime and maximum availability of network.
- Ø Installation and configuration of Active Directory.
- Ø Troubleshooting, Implementation and maintenance of Windows 2003, Windows 2008 servers.
- Ø VMware ESXi server installation and configuration.
- Ø Installation and configuration of Hyper-V over Windows server 2008 R2 and Windows server core 2008.
- Ø Create and configure Virtual Machines of different configuration and specification over VMware and Hyper-V.
- Ø OS imaging and cloning. Provide corporate antivirus solution using McAfee VSE, TrendMicro OfficeScan etc.

Professional Profile

- Ø A Versatile professional with more than 3 years of experience in areas of Networking and system administration. Have sound working exposure to latest, reliable and cost effective technologies along with effective relationship building and communication skills.
- Ø Extensive experience in installation of hardware/software, administration and networking in various environments.
- Ø Thorough knowledge of Windows Server and Desktop Operating systems, Different Applications and OS deployment tools, Symantec Ghost, DOS.
- Ø Sound Exposure to DNS, DHCP, TCP/IP and many different protocols and topologies.
- Ø Active Directory Services, Active Directory Group Policy Objects (GPO), Group Policy Management Console (GPMC), DHCP, and DNS.
- Ø Excellent command of running projects employing industry standard project management techniques.
- Ø Extensive documentation and training experience.
- Ø Successful technical team leader and motivator.

REF.NO. 222 IT

Ø IT Support Engineer

QUALIFICATION : B.SC, MCA, CCNA(Trained), Redhat Linux 5.0(Trained), MCITP (Trained),

EXP: 6 Years

PROFILE SYNOPSIS

- Ø 6 Years of IT support Engineer Experience .
- Ø Experience in Future soft solution Pvt ltd, As a Team Leader in Bangalore.
- Ø Experience in NACIL (National Aviation company of Airindia pvt ltd) in Bangalore from HCL.
- Ø MCA (Master of Computer Application) from VTU Bangalore.
- Ø BCA (Bachelor of Computer Application) from Gulbarga university.
- Ø Design the network infrastructure of Saatchi and Saatchi Bangalore.
- Ø Execute the mailing process (migration) from outlook to lotus notes .
- Ø Desktop support engineer in HCL info system Bangalore.
- Ø CCNA (Trained) in Zoom technology .
- Ø Valuable blend of verbal, written and technical ability.
- Ø Managing Team of 8+ team members.
- Ø Blackberry support, installation and configuring the device.
- Ø Clients: Air India, National aviation, company of Air India Bangalore, India, Saatchi and Saatchi Bangalore, handle 8 organization through future soft solution Pvt ltd Bangalore. and many more.

Job Responsibilities:

- Ø Work role as Team lead for Resources India south location.
- Ø Coordinating with engineers and sharing work/activity details to engineers.
- Ø Collecting the reports from engineers, sorting and sending to reporting manager.
- Ø Attending Tele-conference with reporting manager every week.
- Ø Attending user calls based on ticket system using Service Now.
- Ø Remotely managing different location servers (AD, DHCP, SEP manager).
- Ø Installing and configuring desktops Laptops and Servers.
- Ø Lotus notes client support.
- Ø Installing network printer and various client applications.
- Ø Coordinating with vendors for various supports.
- Ø Project: Mail client migration to Lotus notes from MS outlook.
- Ø Managing Symantec endpoint support.
- Ø Configuring the blackberry support to customer.
- Ø Managing the Altiris software for tracing the client.
- Ø Configuring the outlook to the user machines and taking the backup every week.

REF.NO. 223 IT

Ø System Administrator/IT Support

QUALIFICATION : B TECH E.C.E with distinction

EXP: 6 Years

Certifications:

Ø Microsoft Certified Professional

Ø Microsoft Certified Solution Expert

Operating Systems

Ø Microsoft Server 2003/2008/2012

Ø Microsoft Windows
2003/XP/Vista/7/8

Ø Red Hat Linux

Ø MS Office (Excel, Powerpoint,

Networking Technologies

Ø TCP/IP Suite, Networking protocols,

Ø Routing Protocols like RIP, OSPF, BGP, and EGRP.

Ø TCP/IP

Ø Alcatel Lucent

Ø Knowledge on MPLS.

Ø VLAN's

Ø Subnetting Switching Concepts

Ø MCITP Server 2008

Ø CCNA Switching and Routing

Ø Cisco Switches

Ø HP switches

Ø Nexus switches

Ø Exchange Server 2007

Ø VMware VSphere

Ø Data Center Infrastructure

Ø RIP, OSPF and BGP

KEY SKILLS :

Ø Deliver outstanding technical support throughout all states of the United States

Ø Ability to speak and write clearly and accurately

Ø Knowledge of relevant software computer applications and equipment.

Ø Willingness to co-operate with others and work to the greater good;

Ø Multi-tasking capabilities.

Ø Excellent problem solving skills along with the ability to maintain calm under pressure.

Ø Systems Administration/System Engineer certification in Unix and Microsoft

Ø Knowledge of VMware and Citrix

Ø A methodical and structured approach to problem solving.

AREAS OF EXPERTISE :

Ø TCP/IP

Ø LAN/WAN

Ø Routing Protocols like OSPF, BGP, EIGRP, MPLS

Ø Cisco Devices

Ø Network Trouble shooting

Ø Wireless LAN

Ø Data Center Infrastructure

Ø VMware VSphere

Ø Cloud Computing

Ø SAN Storages

Ø Active Directory

Ø End to End user support

REF.NO. 224 IT

Ø SYSTEM/NETWORK ENGINEER

QUALIFICATION: B-TECH in Information Technology, Diploma in Information Techn.

EXP: 5 Years

Job Responsibilities:

- Ø Maintain the server all computers (hardware and software) and peripherals thereby ensuring smooth functioning of the office.
- Ø Maintain the network and monitoring management system (NMS).
- Ø Maintain and secure folders in the data server and secure internet in the CISCO Router.
- Ø Maintenance and installation of window xp/window7 and all versions.
- Ø Installed and configured Linux server to provide inter-office Email and shared internet access.
- Ø Performed on EXCHANGE SERVER and ACTIVE DIRECTORY.
- Ø Designed Installed and supported installation and configuration of office LAN/WAN used to replace dumb terminal system.
- Ø Performed on EXPRESS SERVER and many types of servers.
- Ø Installation of SWITCHES, ROUTER, BRIDGES and establish lots of networking equipment.
- Ø Installation and maintenance of express server, exchange server (e-mailing).
- Ø Installation, configuration and upgrading of SQL SERVER software and related products.
- Ø Take care of the Database design and implementation.
- Ø Maintain current and correct documentation.
- Ø Design and develop custom programs to aid in systems management.
- Ø Interface with vendors to resolve hardware and software problems.
- Ø Give technical guidance to other staff.
- Ø Develop plans, schedules and requirements for the deployment of systems.
- Ø Conduct regular reviews of security levels delivered against policy goals.
- Ø Test and analyze malicious code, vulnerable software, security tools, and patches.
- Ø Develop and implement improved security defenses and administer appropriate security controls.
- Ø Ensure security of network assets including moderate routers, bridges, cabling, and network protocols.
- Ø Contribute the role in developing plans, schedules and requirements for the deployment of systems.
- Ø Order network supplies and computer parts as needed for repair.
- Ø Establish a client complaint record for tracking problems and solutions.
- Ø Run and configure network cables, troubleshoot connectivity issues, create users and configure other related issues.
- Ø Establish and maintain sound backup and recovery policies and procedures.
- Ø Perform database tuning and performance monitoring.
- Ø Perform general technical trouble shooting and give consultation to development teams.

AWARDS & ACHIEVEMENTS:

- Ø Rewarded as a topper in diploma in 2006.
- Ø Participated in ROAD SAFETY CAMPAIGN organized by TATA MOTORS in 2006.
- Ø Co-organizer of SOFTCOMM FARE in Lucknow.
- Ø Active member of the discipline committee of the college. (Like: fresher party, teacher day Celebration etc.)
- Ø Training in INFRANIX in Networking for 3 months.
- Ø Rewarded by District Magistrate for manage the Election Database in 2011 Assembly Election (Appreciation Letter).

REF.NO. 225 IT

Ø SYSTEM ENGINEER

QUALIFICATION: BCA, CCNA, Hardware Engineering.

EXP: 5 Years

PROFESSIONAL SYNOPSIS:

- Ø 5 years of technical experience as System Engineer.
- Ø Expert experience level with all phases of Windows NT/2000/XP/2003and2008 system administration, Microsoft remote access, system security and Active Directory implementation.
- Ø Proficient with end-user support on-site as well as via phone and email. PC and systems support for both hardware and software.
- Ø Excellent hardware and software troubleshooting skills. Experienced dealing with unfamiliar systems and software. Up-to-date use of Internet protocols, tools and applications.
- Ø Working on user profile such as local and roming profile and give the access NTFS file and sharing permission.
- Ø Installation and Configuration of Windows 2003/2008 Servers Managing Services such as Active Directory, DNS, and DHCP.
- Ø Resolving day to day issues for user Related login including internet/intranet site administration, backup and virus-protection.

Network Operation: Functional

- Ø Works on Cisco Switches 2960, 3560 & Cisco Router 2600, 3600 series and 7600.
- Ø Works on HP L2 and L3 Switch i.e. procure 2650, 2810 series.
- Ø Good knowledge in OSI Model and TCP/IP suite.
- Ø IP addressing and sub netting (VLSM,CIDR), Routing concept.
- Ø Incident Management for all network related issues.
- Ø Troubleshooting networking problems to ensure minimum downtime & maximum availability of network.

IT SKILL SET :

Operating Systems	Windows 2000 Professional /XP Professional, Windows 2007
Network Services	ADS,DNS,DHCP, RAS Remote connectivity Tools
Mailing applications	Microsoft Outlook, Outlook express
Network Routing Protocol	Static,RIPv1, RIPv2,EIGRP, OSPF,
Network Switching Protocol	VLAN,Inter-Vlan, STP, RSTP
Cisco Switches	2960, 3560 series
Cisco Routers	2600,2800,and 3600 series
Services Configuration	DNS, DHCP, FTP.

REF.NO. 227 IT

Ø SYSTEM ADMINISTRATOR

QUALIFICATION: Bachelor of Computer Science and Engineering

EXP: 5 Years

PRIMARY SKILLS:

- Ø Extensive experience in Windows XP/7/vista/8/8.1/2000/2003/2008/R2/2012/R2 Servers Administration, Installations and Troubleshooting.
- Ø Experience in designing, planning and implementing Active Directory, 2000/2003/2008/R2/2012/R2 Infrastructure.
- Ø Experience in installing and configuring DNS, DHCP, WINS, FTP, Terminal Server services.
- Ø Good hands on experience in NAS SERVER.
- Ø Good hands on experience in Mcafee E-Policy/Symantec, Quick heal & Kasper sky Antivirus Servers Administration.
- Ø Experience in Network designing, Planning, Implementation, Installation and Troubleshooting
- Ø Experience in Installing and configuring Routers, Switches, and Firewall.
- Ø Experience in Mail client configuration.
- Ø Network printers Configuration and troubleshooting.
- Ø Expertise in Trouble shooting of Hardware, Software and Networking problems (LAN, WAN & Wireless).
- Ø Virtual Private Network (Windows Based)
- Ø Experienced in managing prominent multiple Access Control & CCTV Systems, Bio Metric (IP Based).
- Ø Knowledge of implementing & administering Helpdesk Systems for IT & Other services. (Ticketing System)
- Ø Tally Server and Client Configurations.
- Ø Hardware Related Problems.
- Ø Software Installations and support.
- Ø Published many Portals & Websites through Firewall.
- Ø Time Management skills.
- Ø Strong communications and writing skills.
- Ø Leadership and resource management skills.

REF.NO. 228 IT

Ø SYSTEM & NETWORK ADMINISTRATOR

QUALIFICATION: B.Tech /IT

CERTIFICATION:

Ø Cisco Certified Network Associate (CCNA) (ID:CSCO11963503(640-802)).

EXP: 15 Years

Skill Set:

Windows Server OS : Windows Server 2003,2008 Family.
Windows Client OS : Windows 8/7/XP.
Microsoft Technologies : AD, DC, DHCP, DNS & MS-Outlook.
Networking Devices : NIC's, Modems, Switches and Routers

Roles & Responsibilities:

- Ø Troubleshooting the Issues and monitoring the system performance.
- Ø Configure & Troubleshooting MS-Outlook and email issues.
- Ø Installing configuring & administering Active Directory-Domain services.
- Ø Successfully handled the installation of Domain Controller by dcpromo and Support tools.
- Ø Administration & management of DNS ,DHCP AND PRINT SERVER.
- Ø Configuring Client & Member Server.
- Ø Assigning Share & Security lever permission to File & Folder.
- Ø Configuring Local, Roaming& Mandatory Profiles.
- Ø Managing User and Group account Administration.
- Ø OS patching Updating drivers & firmware.
- Ø Assigning quota & security to Users and Groups.
- Ø Restricting Users in Installing New Programs and applying privileges using group policies.
- Ø Responsible for Planning & Scheduling of Weekly/Monthly backups on windows
- Ø Deploying various software through Group policy.
- Ø Configuring of Read Only Domain Controller (RODC).
- Ø Software Package Installation centrally through Software Deployment (.msi and .zap)
- Ø Configuration of Remote desktop connection.
- Ø Installation and configuration of anti-virus server using e-scan and remote.
- Ø Good Knowledge of VMware Workstation and Hyper-V.

REF.NO. 229 IT

Ø Network Engineer

QUALIFICATION : BE(CSE)

EXP: 6Years

Roles and Responsibilities:

- Ø Working as a Network Engineer.
- Ø Maintaining All Network.
- Ø Working on IP Routing protocols (OSPF, BGP,RIP)
- Ø Configuration of Routing Protocols like BGP,OSPF,etc
- Ø Installation of Router, Switches, MUX, NODES.
- Ø Configuration of Router, Switches & Firewall.
- Ø Configuration of Routers like 2600,3750,3845,7206 ,Switches and Modems.
- Ø Configuration of Cisco Switches like 2960-s, 2950, Series Catalyst Switches.
- Ø Configuration of VPN, VLAN, Wireless Network.
- Ø Monitoring Various Links to Customer.
- Ø Monitoring all WAN Links using What App Gold.
- Ø Maintaining WAN,LAN issue.
- Ø Installation configuration and Trouble shooting of Windows Server 2003.
- Ø Maintaining in Infrastructure of Windows Server 2003 Desktop
- Ø Maintaining VMware Virtual Infrastructure.
- Ø Configuration of District Courts Lease line.
- Ø Configuration of Users & Computer.
- Ø Maintaining All Server Backup and Regular Backup of Router
- Ø Maintaining The Wi-Fi Connections in the Premises.
- Ø Configuration of Users & Computer..
- Ø Attending and Making VC Calls to go smooth with the State Connectivity To all the District in the State.
- Ø Installation of Network Hardware and Commissioning of New Sites.
- Ø Provide Technical Support to IT projects and other e-Governance initiatives.
- Ø Implementing, configure, monitor, troubleshoot router/switches and services.

TECHNICAL SKILLS:

Programming Skills	C, C++,VB.NET.
Tools and Scripts	Microsoft Office, HTML.
Databases	SQL Server 2005,2008,MS-Access.
Networking Skills	Knowledge of OSI Layers/Configuration of Router And Switchs /LAN/MAN/WAN.

REF.NO. 230 IT

Ø IT MANAGER

QUALIFICATION : Diploma in Computer Science and Engineering

EXP: 16Years

KEY SKILLS

- Ø Effective Managerial, interpersonal, analytical & negotiation skills
- Ø Team, People and Organizational Leadership & Management, IT Management, Technology Management
- Ø Network and software Tools, Establish Policies, Guidelines & Project KPIs, Project Management
- Ø IT Project Management, System Analysis, Application Development
- Ø Technology & Infrastructure Management, Troubleshooting & Performance Tuning
- Ø Communication, Interpersonal, Networking, Analytical & Decision Making Skills
- Ø OSI and TCP/IP models, IP addressing, DHCP, DNS, WINS, RRAS, VPN, IPv4 and IPv6.

Key Responsibilities:

- Ø Proffered technical and managerial support for critical business applications, performed systems/software and backup of data.
- Ø Supported a suite of internal tools used for delivering key business service including installation and configuration new hardware/software.
- Ø Oversaw issues related to network data drops in offices and work areas as well as troubleshoot wireless broadband for executive laptops.
- Ø Recommended upgrades, patches, and new applications/ equipment, troubleshoot network performance issues and created/ maintained a disaster recovery plan, extended technical support/ guidance to users, to ensure smooth operation of communication networks in order to provide maximum performance and availability for users.
- Ø Deployed and configured high availability solutions over high-end systems, troubleshooting any endpoint reported problems and conducting system performance tuning.
- Ø Kept abreast of latest technological advancements and utilized the potentials of the same to respond to distinctive and special needs of the organization

Project Manager, AIMusbah Telecom Company.Jeddah, Kingdom of Saudi Arabia April 2015 - Present

- Ø Successfully implemented Asterisk Arabic Language interface installation configuration and auto Email reporting and Web RTC (Real Time Communication) deployment (Version update/configuration/ migration /upload) for call center.
- Ø Successfully managed technology protection project as a part of Information security for the organization managing all the vendors and their service level agreement and reduced expenditure with renewal price negotiation