

POST – MANAGER, INFORMATION AND COMMUNICATION SYSTEM

REF NO – 0252

- 1) QUALIFICATION – B TECH IT/ Microsoft Certified System Administration (MCSA) in Windows 2000 & 2003. Cisco Certified Network Associate (CCNA). Vmware 4.1 certified Trained on Share point Moss 2010

EXPERIENCES – 12 YEARS

JOB DESCRIPTION - Working as a lead-Systems and heading a team of 12 People working on Windows, VMware & Storage Infrastructure. Visited U.S on a B1 Visa for Systems Study on Netapp Storage & VMware.

Responsibilities:

Managing the complete Netapp Storage infrastructure which include Netapp FAS3220, FAS3040 & FAS3270 storage controllers.

Managing Windows & VMware Infrastructure.

Ensure that issues relating to storage are monitored using On command balance server and fixed before they can turn in to potential Severity issues.

Ensure that all the servers are patched using Shavlik Patching tool.

Ensure that all the servers are having update Anti-virus definitions.

Ensure that the tickets are worked upon and closed within the SLA.

Ensure that the backups are successful using Sync sort backup tool.

Build Server on Vcenter as per the server build document.

Responsible for the integration, installation, configuration and support Brigade Corporation's CRM network infrastructure. Will monitor the performance of the servers and other hardware, software, storage management, network backup, disaster recovery co-location facilities. In addition, will provide maintenance of staging and production environment. Managing a dedicated team of Server (both IBM X series, P-Series and HP Proliant) & Network administrators, Desktop Engineers, and IT Helpdesk. Oversees the administration and maintenance of the company's infrastructure and direct reporting associates when necessary. Oversees the troubleshooting, system backup, archiving and disaster recovery and provides support when necessary. Managing and administration of Remote Infrastructure located in US & Bangkok Works with project teams to help implement internal systems. Ensure compliance of regular audits & assessments including vulnerability assessments & penetration testing. Implementation of security policies, controls, and processes conforming to ISO 27001. Managing the team and its performance meets the client SLA's and maintains a high CSAT drive continuous improvement. Ensures that company assets are maintained responsibly. Provide orientation to new users of existing technology. Maintaining IBM X series, IBM Blade Server HS21, Dell Power Edge 2500 & 2600 Servers & HP Proliant ML350, DL360 & 370 G6 Servers. Managing the Storage Box (NAS) N3300 using Data ONTAP 7.2 Managing Hitachi HUS110 Storage box. Administering FTP Server, File Server & Storage Server. New Software Package creation and pulling report of Software Inventory from

SCCM. Managing AD and creating Group policies based on the requirement. Managing DHCP & DNS Servers. Prepared all the ISO 27001 and ISO 9001:2000 policy documents for Infrastructure Services and involved in all the internal and external audits. Monitoring and Administering of Lotus Domino Server 8.0.2& 8.5 Performing Scheduled Backups Restore from TSM. Creation of Users and groups, maintaining in Lotus Domino Server 8.0.2& 8.5 the User accounts and Group accounts in the ADS.

SAN, NAS – NetApp (Data ONTAP) N3300, FAS 3220,FAS3040,FAS3270

SAN Switch(Brocade) Data Domains-

Server Applications: Microsoft Exchange 2010.SCCM ServerSharepointWss 3.0

Backup Applications: Tivoli Storage Manager 5.5Commvault Backup 9.0Shavlik Patching tool

Patching Software: Blade Logic Syncsor

Anti Virus Tools McAfee EPOMcAfee DLP Symantec Anti-virus

Monitoring Tools: BMC Patrol, Storage Monitoring Tools: Netapp Operations

Manager and Oncommand Balance Server. Virtualization Skills VMware ESXI

4.0Microsoft Hyper-

Operating Systems: Windows Server 2008 R2, Windows Server 2003, Windows Server 2000, Windows 7 , Window Vista. Windows

Visa : Has a Valid B1 Visa

PLACE : HYDERABAD

POST – MANAGER, INFORMATION AND COMMUNICATION SYSTEM

REF NO – 0254

QUALIFICATION – M.S / B.E. (Computer Science & Engineering)

EXPERIENCES – 9 YEARS

JOB DESCRIPTION - Seeking middle managerial level assignments in the areas of IT Infrastructure Management / Network Administration / Change & Release zation of
repute. Project Management, IT Infrastructure Management, Network Administration, System Administration Service Delivery, Incident Management, Release Management, Vendor Management, Change & Release Management, Troubleshooting, Client Relationship Management, Team Management

CORE COMPETENCIES

Monitoring project progress as per scheduled deadlines for various tasks; taking necessary steps to ensure project completion within time effort parameters
Holding review meetings to monitor progress of the project as per schedule / budgets, and ensuring timely completion and delivery of the project to the client
Managing requirement gathering, system analysis and finalization of technical / functional specifications
Conducting systems analysis sessions for understanding client business processes as per management standards
Suggesting technology-based solutions for enhancing functional efficiency and achieving business excellence
Keeping activities focused on the business change objectives by providing a framework for senior management to direct and manage the change process
Handling the customization, testing, data training, support and generation of new change request through proactive process improvement / development
Acting as IT Subject Matter Expert for infrastructure technologies & application integration solutions
Server hardware experience in HP, Dell and IBM.
Exp Database MsSQL 2005 administration

Involved in the administration of Windows and Linux servers
Functioned as the Team Lead for managing team functions
Assisted in Data centre operation
Installation and deployment of Cisco router and switches
Delivered IT infrastructure solutions to the various branch locations
Managed incidents for daily IT operations
Managed network deploy & integrity, server deployment and security functions
Deal with hardware and software vendors
Change and release management for production environment
Skillfully put efforts towards reducing the no. of incidents by 95% .
Release and configuration management for all production applications
Incident management for all Production environment includes (network, database, application)

Successfully setup and deployed the IT infrastructure testing and quality assurance environment

Identified the troubleshooting issues and resolved them for streamlined operations

Involved in logs analysis for various production systems

Dealt with IT IMPLEMENTATION of OSSEC host-based intrusion detection

Established the Open Source Applications like JIRA, Ktree, Open-fire.

Implementation of Nagios and Cacti for infrastructure monitoring and administration

Linux server hardening and security update on monthly basis.

Shell, Perl scripting for system atomization, MySQL 4, 5 and MSSQL2005 database administration for streamlined operations.

Implementation of Open source application (OTRS) ticketing system

Active participation of the system audit and IT security implementation.

Involved in Web applications deployment for IIS and Apache

Provided technical support for ERP like Microsoft Great Plain 10

Responsible for Symantec backup & restoration management, Windows 2003, NT server administration, ISA 2006 proxy server Installation and execution of Firewall policy

Dealt with MS Exchange 2003, E-Mail servers management and active directory administration like windows 2003.

Place : MUMBAI

POST – IT SUPPORT ENGINEER/ Oracle Database Administrator

REF NO – 0255

QUALIFICATION – B TECH COMPUTER

EXPERIENCES – 6 YEARS

JOB DESCRIPTION - Oracle Database Administrator:- Having versatile cross-platform experience in system/database/network. As 1+ years of work experience as assist **Oracle Database Administrator**, with shell scripts on Red Hat Linux/Unix and 5+ years of work experience as **Technical Support/IT Support (support engineer)** on Linux and Windows platform (In 24/7 Environment) .**Good hands on Linux/Unix**
Ø **Shell scripting**:- Red Hat Enterprise Linux 5 & 6, Oracle 10g and 11g, Windows Server 2003 and 2008.
(i) Linux Environment (RHCSA and RHCE)

Installation of Linux RHEL5 & RHEL6. Scheduling jobs using crontab utility for Users. of DHCP, DNS, HTTP, FTP, NFS and YUM Server. Samba Server for connectivity between Windows and Linux systems, sharing directories Printers and managing Samba shares. LVM :-Creating PV ,VG & LV. Boot loader security using grub password. User and Group administration and their Policies. which includes user, groups read write and executable permission also with some special permissions like sticky bit. Installing and troubleshooting windows-XP,Windows 7,Disk Management and partition. User Profile Backup , restorig data , Internet and LAN configuration and troubleshooting. Configuring microsoft outlook, creating and restoring PST files. Configuring printer , wirless networking and troubleshooting. Supporting clients remotly with the help of remote support tools such as Ammy admin and Remote Desktop Connetion .Daily file server backup. Using call logging software as BMC REMEDY.

GLOBAL CERTIFICATION (RHCSA AND RHCE):-

Linux: Red Hat Certified Engineer (RHCE) (Red Hat Enterprise Linux 6)

Certificate number is -120-224-415 - Red Hat Certified System Administrator (RHCSA) (Red Hat Enterprise Linux 6) Unix/Linux Shell Scripting, SQL and PL/ SQL, RDBMS (Oracle 10g and 11g). CCNA. Windows Server 2003 and Server 2008, Windows XP , Professional and Windows 7.

PLACE - PUNE

POST – System (IT)/Network Engineer

REF NO – 0257

QUALIFICATION – Bachelor of Engineering (Computer) Oracle Certified System Administrator for Solaris.

EXPERIENCES – 7 YEARS

JOB DESCRIPTION - 3.5 years in IT Infrastructure on Microsoft Window. 3. years on Unix , Solaris , Linux, HP-UX etc. OS Installation, Patching of OS, Additional Software. Adding and Removing Packages & Patches. Files and directory structure, permission, User Management.

Other System Administration Activities like managing file systems, hardware status monitorin, and performance tuning and security services.

Scheduling jobs using Cron & at utility. Managing Swap space, File System Management Backup and restoration of data with in Full and Incremental levels using ufsdump and ufsrestore. NFS configuration Troubleshooting/Administration. Solaris Volume Manager (SVM), Working on Zones . Run level & services management . Providing a Full Fledged support over 24/7 for customers. Processes administration and management like monitoring, start/stop/kill various processes/sub process. Auditing application log, security log, system log, directory service log. Monitoring hardware status. Reporting system performanc to Senior System Administrator and Team Leader. Raise the Call and provide proper informations regarding faults to Backend team. Collecting support data for storage and sending to the team for analysis. Monitoring Storage Alarms, Trays, Volumes and Disks and report it to TL. Replacing Faulty Disks and Hardware after receiving parts. Maintaining Inventory for all replacing parts with details. Taking Daily and Full back up of system and data base and monitoring it. Maintaining Inventory for Tapes with backup details. Reporting clients about System performance on daily basis. Providing a Full Fledged support over 24/7 for customers. Installing of O.S & other Software Packages.

PLACE- DELHI

POST – Customer Support Engineer

REF NO – 0258

QUALIFICATION – DIPLOMA IN COMPUTER & ELECTRONICS/ CCNA (cisco certified network associates)

EXPERIENCES – 7 YEARS

JOB DESCRIPTION - Business channel Partner of Alcatel-Lucent and provides various type as the System machine EPABX Alcatel Office 4100, 4200 and Alcatel OmnipexOffice(OXO) Rel-1.1 to 7.1 versions S/M/LRack- model Cabinet.Our organisation have client such as sector in government /private organization's .

It is totally provided solution at Hardware/Software Communication voice based system.

Modification and set-up to improve call-data billing NMC AND CUBE SOFTWARE.

Provide Training to client about Alcatel feature-design after completed system made operational with all extension and line.

In Emergency condition troubleshooting machine and error data Software fault rectified Online support by Team- viewer, mobile coordination or attend in customer site end.Design KEY-LABEL set modification reflex phone with /without add on –module.

Hardware fatal error or not proper booting CPU like cpu-1, cpu-2, cpu-3m, cpu-4, cpue-1 ,cpue-2 Etc formatted with set-up LOOLA REL3.0 to 4.2 versions in oxo system.

Planning of Manpower and Preventive Maintenance jobs according to condition alcatel system .

Planning system back-up restore forward in hard disk drives,mail Id and coordinated in department.Installation Hybrid system like 208,312,634and 1264 model-type BPL,PANASONIC,SHYAM .

Specially also NCC system installation and commissioning in large society apartments with CCTV CAMERA,LED DISPLAY ,WOOFER- ANNOUCMENT Etc.

Troubleshoot and resolve recurring problems of machine, field equipment and control systems to enable the achievement quality standards and target.

Planning of preventive maintenance jobs according to system and Man power.

Troubleshooting in various instrument Telephone and support to supervisor, wiremen work controlling at maintenance department .

PLACE- PUNE

POST – IT Project Management and Team Leader/ E-Learning /Healthcare/ Human Resource/ Banking and trade finance

REF NO – 0260

QUALIFICATION – Master of Computer Application/ Certified ITIL/ Project Management Professional

EXPERIENCES – 7 YEARS

JOB DESCRIPTION - Technology : Delphi 6, VB 6
Language : C++, C
RDBMS : MS SQL Server 2000, 2005, 2008
Methodologies : UML, MVC, knowledge of all phases of SDLC, Agile, Estimation Techniques
Others : Microsoft Project, SVN, Bug Tracker, JIRA
OS : Windows platforms,

Implementing project plans within preset budgets and deadlines; performing on-site and offsite tasks within a project, including the design, specification, and integration of software products within various environments. Apply project management tools and methodologies for effective project management. Drives best practices and process improvements

Customer Engagements. Interfacing and interacting with customers/stakeholders to give proper updates regarding status of the project and delivery timelines; ensuring the adherence to schedule and quality. Come up with solution options and proposals for product upgrades Engage with customer for information transfer of new products and provide prior e a successful and timely go live. In addition, get an early peek into software issues that can be resolved before a large number of customers go live thereby reducing the number of support calls and building good will. Continually seek opportunities to increase customer satisfaction and deepen client relationships

Operational Efficiencies & Service Delivery Management

Defining service standards and guidelines as per global best-practices for software delivery life cycle (SDLC) management and documentation that serve as benchmarks for excellent service delivery.

Release planning and Tracking. Define correct effort estimation and task timelines as per the priorities path in order to achieve on-time and quality deliverables and milestones. To ensure that quality solution is delivered as per functional and non-functional requirements

Manpower Leadership / Team Management

Managing team of 29 members

Leading, mentoring & monitoring the performance of team members to ensure efficiency in process operations. Taking ownership of entire project and resources- Task Allocation, Tracking progress and status of ongoing work- Provide clear and concise information including presentations to the team and management when required - Developing competency among the team members; conducting

interviews to recruit the right talent and resources and developing employee competency. Internal team communication for sharing resources like people, infrastructure, technology implementations, guidance etc

Talent Management: Hired several team members and consultants in the US and in India to play roles of engineers, technology Leads, and QAs. Done performance evaluations of team members at different levels.

Project Examples: In-house Oracle Finance ERP implementation On Boarding – USA Case Management System - USA

Product Examples: Offline Player (Desktop, Android and iOS versions) – eLearning System

Performance tuning, code optimization, Involved in Fine Tuning of the Procedures After studying the Processing time through SQL Trace. Modified & created Indexes, Optimizing Indexes. Involved in Logical Data and Index Partitioning using SQL Server 2005. Design, implementation & maintenance of DTS Packages. Setting up SQL 99 standards. Set up repository standards for script maintenance. Set up script maintenance/release processes. Created, administered & SQL Server Databases (Production, Development, Test and Staging Env.) Set up back/recovery.

Project Examples: Voyager – Dynamic Healthcare systems, USA

PLACE- MUMBAI

POST – IT MANAGER System and Networking / BANK- HEALTH

REF NO – 0261

QUALIFICATION – B TECH COMPUTER

EXPERIENCES – 8 YEARS

JOB DESCRIPTION - Install and support LANs, WANs, network segments, Internet, and intranet systems. Install and maintain network hardware and software. Analyze and isolate issues. Monitor networks to ensure security and availability to specific users. Evaluate and modify system's performance. Identify user needs. Determine network and system requirements. Maintain integrity of the network, server deployment, and security. Ensure network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations. Installation and Configuration of MS Windows 2008 Server and Windows XP, Macintosh operating systems. Handled Windows 2008 Server with Active Directory Services. Troubleshooting Operating system issues like WIN 7, XP, 2008. Add, remove, or update user account information, reset passwords, etc.

Design and implementation of IP Address Scheme. Installation, configuration & Maintenance of PROXY server.

PLACE- CHENNAI

POST – IT MANAGER / BANK- HEALTH- CELLULAR

REF NO – 0262

QUALIFICATION – BSC COMPUTER/ CCNA (640-801) CISCO system Inc U.S.A./ CCNP Routing & Switching (642-891) Composite

EXPERIENCES – 11 YEARS

JOB DESCRIPTION – Routing- Bridging / switching.OSI reference model & layered communication.Routed protocols & Routing protocol **OSPF, RIP, IGRP, EIGRP, IP, IPX etc.** Wan protocols (**HDLC,PPP,ISDN, Frame relay, DDR**). Cisco network & IOS basics. (Configuring & troubleshooting routers)Network management. LAN technologies.Can configure protocol layer firewall & Tunneling protocols.TCP/IP Wireless connectivity including VSAT.Troubleshooting & Maintaining Leased lines .Modem settings & configuration. Creating Vlans & Assigning Ports. Troubleshooting Corrupted O.S Of routers. Configuration of inter-vlan routing. Configuraton of standby routing protocol for network redundancy etc.HSRP, VRRP. QOS Configuration for HIPT Telephony system and bandwidth restrictions.

Cisco series 7440,3660,3640,2651,2621,1700,800.Cisco uBR 900 series.Juniper J2350 & J4350 Series.HF Routers – MSR50-30 multi Service routers.

Cisco 6500 catalyst Switch/ Cisco 4500 catalyst Switch/ Cisco 3750,3700 switch./Foundry SX800,SX1600,FGS,MLX/ I Switches - H3C S5820X/ HP Switches - H3C S5800X.

Supported as Network Analyst in HCL Comnet Ltd,handling the project of AMD.AMD Network consist of 36 wan locations connected through IPLC,MPLS and ISDN as a backup link.There were more than 800 network devices consisting of Routers,Switches,Firewalls,IDS,IPS in AMD domain connected through different wan technologies. AUSTIN and Sunnyvale are the HUB sites which provide remote connectivity to different Plant Sites AMD locations through out the world.

Motorola Mobility Transition and transformation project to separate 35 sites executed with proper planning and execution.Motorola NSN Transition and transformation project to separate 10 sites executed with proper planning and execution.Major Sites Implementation in UK for Motorola with Foundry Hardware executed with proper planning and execution.New Site Designing and Configuration Audit .SME for all customer.

Net forensic server to track Virus malicious activity. Mail Server to track Junk mails and delete letter.Firewall database management.Border router management.Periodic firewall review. Intrusive prevention monitoring.Intrusive detection monitoring.

PLACE- MUMBAI

POST - MANAGER, INFORMATION AND COMMUNICATION SYSTEM- / BANK- TELECOM /

REF NO - 0263

QUALIFICATION - BCS/ CCNA, Cisco Certified Network Administrator, Completed CISCO training from Zoom, Technologies, Hyderabad, India(2000) Certified in Routing & Switching (640-802) Security (640-554) Implementing Cisco IOS Network Security / Certified in ASA Firewall (642-618) Certified in ASA VPN (642-648) Certified in CCSA in 2013 / CCNA Voice Trained in 2013 / VMware Trained in 2013

EXPERIENCES - 14 YEARS

JOB DESCRIPTION - Experience and proven ability to design, implement, and analyze computer networks. Maintain systems and infrastructure integrity via management of corporate security perimeter - Support firewall & intrusion detection capabilities- Enforcement of corporate security policies - Implemented security concerns, issues and events efficiently and effectively with internal users - Created, documented and deployed methodologies to secure physical and virtualized infrastructure - Directed the installation and operation of firewall, proxy & intrusion detection capabilities - Reviewed and responded to internal security issues and made changes as per requests - Approval vector and liaison for external security audits - Supported special projects and deployment of new implementations - Provided training for designated groups.

Experienced in installing and working on different operating system like Windows 2003, Windows NT on branch servers
Installed and worked on Mssql7 and Mssql2000. Job responsibilities of maintaining database, checking backup on regular intervals
Configuration of DHCP and DNS/ Promoting a member server to Domain Controller
Worked on IIS servers in shares department of banks. Giving access to clients through IIS server for accessing tadawul intranet site. Installed and worked on HIS (Host Intergration Server).
Installed and worked on SNA servers . Updating the servers and clients during the new rollout which will occur every six months . Maintenance of security and implementing group policies on users and computers. Worked on banking software of Al-Rajhi like Sib2000 and Rio for the Mainframe. Web based application of bank like CTF, CRM, LOCAL-TADAWUL, CA-UNICENTER.
Installed new branches by installing the server and clients.

Worked on MPLS, Frame Relay, DDN, Dialup and Analog Leased Circuits Installed new atm's and branches communication wise by connecting the concerned circuits. Migrated most of Branches from DDN to MPLS circuit. Connection of routers and switches in new branches and atm's
Follow up with Telecom company to activate the circuits. Can configure NTU'S modems for digital circuits, analog modems for dialup and leased lines according to their requirements.
Worked on analog modems like Paradyne and Motorola, NTU'S for DDN and MPLS and Frame Relay circuits. Experience on Vsat link, worked with vendors like Skyband and Detasad.
RIP v2, EIGRP, OSPF, BGP, Static and NAT, VLAN, VTP, Trunk, STP, RSTP, PVST, MSTP, Ether-Channel, HSRP and VRRP, ACL, Port Security, SSH, Privilege levels, CBAC, AAA, Firewall, VPN ASDM, SDM, CCP, Syslog, HP Open View, Cisco Works

PLACE- HYDERABAD

POST – TEAM LEADER – IT – BANK

REF NO – 0264

QUALIFICATION – B.SC.in Computer science/ ASP.NET 2005,ASP.NET 2008 C#.NET,JAVA, VB6.0/ HTML, ASP, JavaScript and VBScript/ SQL Server 2000 , SQL Server 2005,SQL Server 2008 Microsoft Access, Oracle11G/ C, C++, Assembly, AP.NET, C#, VB, VB6,java Script ,ASP/ DOS, Windows9x/2000/NT /XP, Linux,windows7

EXPERIENCES – 9 YEARS

JOB DESCRIPTION - Designing, Coding and Unit Testing. Planning, Controlling and Monitoring.

Credit risk and operation risk product for middle east bank

Platform : Asp.net 2008 / Asp.net 2010

Backend : Oracle 11g/ Team lead/development and requirement gathering, Structure design

And client coordination. Developed/supported projects for the various banks in India and Middle East.

Implemented/supported Basel accord and its reports as per Bank specification and RBI guideline.

I have done the various onsite works in bank for implementation/support. Managing and supporting all clients in India/overseas for all support issue for project (FTP, Credit risk, Operation risk).

Monitoring, functioning and technical of the project

Planning, controlling and monitoring, and also managing and directing the assigned project resources to best meet project objectives. Platform : Asp.net 2008 Backend : Oracle 10g

Role : Team lead/development and structure design and client co-ordination.

Description : Project contains account, contact, opportunity, activity module for 5 Star Hotel..Project

Name : HRMS for MIMO: Platform : Asp.net 2005Backend Oracle10g- Description : Project contains HRMS module like leave, attendance and expense.

Place-MUMBAI

